

Accessibility statement for Espoo Catering's Aromi-service

This accessibility statement explains how well the Aromi-service complies with the Act on the Provision of Digital Services, what shortcomings there are in the accessibility of the website and how you can give us feedback on accessibility problems.

Espoo Catering is responsible for this online service. We want as many users as possible to be able to access our digital services. We take accessibility into account in the development of digital services.

How accessible is the website?

This online service largely meets the A and AA level accessibility criteria required by law (WCAG criteria 2.1). The online service has some shortcomings in accessibility, which are described in more detail below.

Did you notice any gaps in accessibility?

We are constantly striving to improve the accessibility of the online service. If you observe any issues that are not described on this page, please let us know and we will do our best to fix any shortcomings. We will respond to requests and comments as soon as possible, but no later than within two weeks.

You can contact us via email: [tanja.s.miettinen\(at\)espocatering.fi](mailto:tanja.s.miettinen(at)espocatering.fi).

Accessibility monitoring

The Regional State Administrative Agency for Southern Finland monitors the implementation of accessibility requirements. If you are not satisfied with the response you have received or you do not receive a response at all within two weeks, you can give feedback to the Regional State Administrative Agency for Southern Finland. The website of the Regional State Administrative Agency for Southern Finland provides detailed information on how to file a complaint and how the matter will be processed.

Regional State Administrative Agency for Southern Finland

Accessibility Monitoring Unit

[Accessibility Requirements online service \(in Finnish and Swedish\)](#)

[saavutettavuus\(at\)avi.fi](mailto:saavutettavuus(at)avi.fi)

Telephone (switchboard) +358 295 016 000



More detailed information on technical accessibility

The online service is not yet fully accessible.

Content or features that are not yet accessible

- There are some link texts on the website which are not descriptive. (WCAG 2.4.4)
- Some images are missing alt-texts, or the images have not been hidden. (WCAG 1.1.1)
- The website does not have a “Skip to main content” -link. (WCAG 2.4.1)
- None of the page titles are descriptive. (WCAG 2.4.2)
- Language of the website or its parts is not marked correctly, especially in English or Swedish versions. (WCAG 3.1.1, WCAG 3.1.2)
- Some elements on the website do not have a proper role. Styling has not been done correctly on the website and heading levels are not used correctly. There are also list and table elements which are not used or coded correctly. There are unnamed buttons on the website and some labels have not been programmatically attached to their adjacent form fields. To screen readers, the status of some buttons is unknown. On the mobile site, screen readers can't interpret the contents of some drop-down menus. (WCAG 1.3.1, WCAG 4.1.2)
- Screen reader users do not get information when the language of the page has changed. (WCAG 4.1.3)
- There are some elements on the website which are not keyboard accessible. (WCAG 2.1.1)
- On the website, search activates when the user selects an item in the drop-down menu and there is not a separate command to begin the search. With screen readers the website reloads when an item in the menu receives focus. (WCAG 3.2.1, WCAG 3.2.2)
- In some places on the mobile site the contents are difficult to read. (WCAG 1.4.10)
- Source code does not fully comply to the specification of HTML or CSS. PDFs have not been tagged correctly. (WCAG 4.1.1)

An effort will be made to correct the shortcomings listed in this statement during the version change of the Aromi system (estimate during 2022).

How have we tested accessibility?

The observations in this accessibility statement are based on a third-party assessment of whether the online service meets legal requirements.

Espos Catering's website was published in September 2021 and the Aromi system in February 2016.

This statement was prepared on 9 August 2021.

The statement was last updated on 9 August 2021.



[Act on the Provision of Digital Services \(306/2019\) \(In Finnish and Swedish\)](#)

[Accessibility Requirements website \(in Finnish and Swedish\)](#)



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